

BRANCH/ TAWI

DATE / TAREHE

Date of Expiry / Tarehe ya mwisho wa Matumizi	D	D	M	M	Y	Y	Y	Y
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Employment Details / Taarifa za Ajira

Name of Employer / Jina la Mwajiri (If employed / Kama umeajiriwa)

Type of Business / Aina ya Biashara Work ID No. / Na. ya Kitambulisho

Street / Mtaa District / Wilaya

Region / Mkoa Expected Monthly Turnover / Pato la Mwezi

Office Phone No. / Namba ya Simu ya Ofisi Email / Barua Pepe

P.O.Box / Sanduku la Posta

Business Activities / Biashara unayofanya

- | | | |
|---|---|--|
| <input type="checkbox"/> Manufacturing / Uzalishaji | <input type="checkbox"/> Financial Services / Huduma za kifedha | <input type="checkbox"/> Foreign Trade / Biashara ya Nje |
| <input type="checkbox"/> Retail Trade / Biashara ya Rejareja | <input type="checkbox"/> Whole Sale Trade / Biashara ya Jumla | <input type="checkbox"/> Agriculture / Kilimo |
| <input type="checkbox"/> Education / Elimu | <input type="checkbox"/> Real Estate / Biashara ya Majengo | <input type="checkbox"/> Fishing / Uvuvi |
| <input type="checkbox"/> Forestry / Misitu | <input type="checkbox"/> Hotels and Restaurants / Hoteli na Migahawa | <input type="checkbox"/> Electricity / Umeme |
| <input type="checkbox"/> Hunting / Uwindaji | <input type="checkbox"/> Mining and Quarrying / Uchimbaji wa madini | <input type="checkbox"/> Health / Afya |
| <input type="checkbox"/> Gas / Gesi | <input type="checkbox"/> Building and Construction / Ujenzi | <input type="checkbox"/> Tourism / Utalii |
| <input type="checkbox"/> Leasing / Upangaji | <input type="checkbox"/> Ware housing and Storage / Maghala na Bohari | <input type="checkbox"/> Water / Maji |
| <input type="checkbox"/> Transport and Communication / Usafiri na Mawasiliano | | |

Others/ Nyingine(Please Specify/ Tafadhali eleza)

Next of Kin:

Name		
Relationship		Age:
Mobile No.		Physical Address:

Signing Powers / Idadi ya watia sahihi (For Joint Accounts Only)

- ☐ One to Sign / Mmoja ☐ Either / Or; Mmojawapo ☐ Two to Sign / Wawili Kusaini ☐ All to Sign / Wote Kusaini

Customer(s) Consent Clause / Makubaliano Ya Mteja

MANDATE DECLARATION

I/ We request you to open an Account as specified above. I/ We agree to provide documents required by you according to the type of account requested and abide by the current General and specific Terms and Conditions for operating the relevant Account.

I/ We agree to inform you any changes in the information provided in this form or in related document and to abide by the general and specific Terms and Conditions for operating the relevant Account.

1. Name / Jina
2. Name / Jina
3. Name / Jina

IDHINISHO

Mimi/ Sisi ninaomba / tunaomba kufunguliwa akaunti. Mimi/ Sisi ninakubali/ tunakubali kutoa nyaraka zote zinazohitajika na benki kufuatana na aina ya akaunti niliyo/ tuliyo omba na kufuata masharti ya uendeshaji wa akaunti hii.

Mimi/ Sisi ninaahidi/ tunaahidi kuwasilisha mabadiliko yoyote katika taarifa ninayowakilisha/ tuliyowakilisha na kufuata masharti ya uendeshaji wa akaunti hii.

- Signature / Sahihi
- Signature / Sahihi
- Signature / Sahihi

FOR BANK USE ONLY / KWA MATUMIZI YA BENKI TU

First Applicant

AML risk rating PEP ☐ YES ☐ NO

KYC Compliant? ☐ YES ☐ NO

Witnessed and opened by:

Bank officer names: Title: Date:

Signature and Stamp:

Checked by:

Supervisor names: Signature: Date:

Approved by Manager / Assistant Branch Manager

Full names: Signature: Date:

notification must be confirmed in writing immediately. He will be liable in respect of any transaction instruction given prior to receipt by the bank notification of such loss, theft or disclosure.

- vi. Lost or Stolen card notice shall indicate the particulars of the cardholder including, account number, card number, and cardholder's name.
- vii. If a card is lost or damaged, the Bank shall as soon as practicable issue a replacement card at the applicable replacement charges. viii. If the cardholder finds the reported lost, stolen, or at risk of misuse card, he must not use it. He must cut it in half and return it immediately to any Branch of The Bank.

17. Using the Card:

18. The Debit payment Card once issued is not transferable

- i. The Debit payment card is for electronic use only at any terminal
- ii. The Cardholder must sign the card upon receipts and must follow any instructions given about using the card and keeping it safe. The cardholder must also ensure that any additional cardholder follows the same instruction.
- iii. The Cardholder shall be fully liable in respect of each transaction instruction. Transaction information must be given in such a way that any confidential information displayed on a terminal is not displayed to a third party. The bank shall not be liable for any disclosure to any third party arising out of a transaction.
- iv. The card remains property of the bank at all times. Hence the bank can ask the card holder to return the card or can ask other correspondents to hold the card on behalf of the bank at any time.
- v. Card transactions shall be evidenced by a receipt issued by the merchant and duly signed by the card holder.
- vi. The card holder will sign a receipt when using the card to buy goods and services; failure to do so does not relieve him from liability for any card transaction effected by the bank on the account through usage of the card.
- vii. The cardholder cannot "stop" payment for goods and services paid for using the card. viii. If a retailer makes a refund, the bank will credit the cardholder's account upon receipt of the written

instructions. The Bank will not be liable for or responsible for any delays.

- ix. Statement on all transactions performed by ATM/Debit Card, Mobile Banking, Internet banking, or over the internet is recorded in the customer's account statement periodically given to customer or upon request. The customer has

TO MCB BANK PLC

the responsibility of making a follow up on the same and report immediately upon noting an absence of expected transaction or presence of an unknown transaction. Complaints regarding card usage in the Internet, other banks ATM should be lodged not more than 90 days

- x. In case if a dispute as to be effective time the report was made, the date and time of receipt of written confirmation shall be conclusive evidence regarded as the date of notification of the bank.
- xi. Bank will not be liable if any retailer, supplier or Bank refused to accept the Card.
- xii. For a Card issued to holders of a joint bank account, the holders of the joint bank account shall be liable for the card transactions. Any changes to the account mandates should be notified in writing. If the mandate is withdrawn the joint account holders shall be liable in respect of any transaction affecting the secure purse and bank account given by the valid PIN prior to thirty days.

19. Acts that do not bind either party (Force Majeure):

- i. Neither party shall be liable for failure or delay in the performance of its obligations under this agreement to the extent that such failure or delay is caused by matters beyond that party's reasonable control including but not limited to destruction arising out of war, rebellion, civil commotion, strikes, lockouts and industrial disputes, fire explosion, earthquake and/ or other seismic activity, natural disaster, the unavailability of other media or other acts or orders of any government, council or other constituted body. ii. Notice of these circumstances shall be given to the other party as soon as practicable, for so long as performance of those obligations is suspended the other party may similarly suspend performance of its obligations.

20. Applicable Law and Legal Domicile: The laws of The United republic of Tanzania shall govern these conditions and that the Bank and the Customer shall irrevocably submit to the jurisdiction or the Courts of Tanzania.

These are the General Terms and Conditions referred to in the Account Operations and Related Products and Services mandate signed by me/us, dated the.....Day of.....and that I/we have read and understood and hereby accept them.

Signed by (OR for and on behalf of the Customer).....

Signed by (OR for and on behalf of the Customer).....

Photograph <i>Picha</i>	1. Name:	
	Type	

Signature
Saini

Thumb Print
Alama ya Kidole

Photograph <i>Picha</i>	2. Name:	
	Type	

Signature
Saini

Thumb Print
Alama ya Kidole

Photograph <i>Picha</i>	3. Name:	
	Type	

Signature
Saini

Thumb Print
Alama ya Kidole

Photograph <i>Picha</i>	4. Name:	
	Type	

Signature
Saini

Thumb Print
Alama ya Kidole

Bank Use Only

Signature(s) Authorised By:..... Date:.....