

ACCOUNT OPENING FORM FOR INDIVIDUAL AND JOINT FOMU YA KUFUNGUA AKAUNTI YA BINAFSI NA PAMOJA

For Office Use Only / Kwa Matumizi ya Ofisi Tu	BRANCH/ TAWI
CUSTOMER I.D. NUMBER	DATE / TAREHE
A 4	
ACCOUNT NUMBER	
Please complete this form in CAPITAL LETTERS/ Tafadhali Jaza Fomu hii Customer to fill in where appropriate/ Mteja kujaza panapostahili	kwa HERUFI KUBWA
Account Name /	renals Agintain
Jina la Akaunti	Tues of august / Aire ve Fodha
Tick where appropriate / Weka alama ya vema (√) Account category / Kundi la Akaunti	Type of currency / Aina ya Fedha
Individual / Binafsi , Joint / Pamoja	TZS USD EUR GBP Other (specify) / Nyingine (taja)
Type of account / Aina ya Akaunti	ne prictoring (2)
Current / Hundi Mwalimu Savings Account Chi	ld Savings Fixed Deposit Group Save
1	
Akiba Yangu Student Account Ott	her Account (specify) / Akaunti Nyingine (taja)
Other services available / Huduma zingine tulizonazo	
Cheque book/ Kitabu cha Hundi 50 Leaves 100 Leaves ATM	SMS Alerts / Taarifa ya Ujumbe Mfupi kwa Njia ya Simu
Mobile Banking Mobile Number to use/ Namba	a ya
simu itakayotumika	
Internet Banking Other	Service / Huduma Nyingine
Applicant Details / Taarifa za Mteja	
	na la kati Last Name / Jina la mwisho
Gender / Jinsia Male / Mume Female / Mke Marital Hadhi ya	Status / Single / Married / Other (specify) / Ndoa Nyingine (taja)
Title / Hadhi Mr Mrs Ms Dr	Other (specify) / Prof Rev Nyingine (taja)
Date of Birth / Tarehe ya Kuzaliwa	Y Place of Birth / Mahali ulipozaliwa
Country of Birth / Nchi Uliyozaliwa	Nationality / Uraia
Mobile No. / Simu ya mkononi	Email address / Barua Pepe
P.O.Box / Sanduku la Posta	
Physical Address / Mahali Unapoishi	Address Verification / Uthibitisho wa Makazi
1. 45	ocal Authority letter / Barua ya Serikali za Mitaa
	eseni ya Makazi / Residential License
	tle Deed / Hati Miliki tility Bill - Electricity / Telephone / Water; Bili ya Umeme, Simu na Maji
District / Wilaya	unity bin - Electricity / Telephone / Water, bill ya Omenie, simu na ividji
Region / Mkoa	
Identity Type / Aina ya Kitambulisho	Issuing Authority / Mtoaji
ID No. / Na. ya Kitambulisho	
Place of issue / ilipotolewa	Date of Issue / Tarehe ya kutolewa
Date of Expiry / Tarehe ya mwisho wa Matumizi	Y Y Y Y



Name of Employer / Jina la Mwajiri (If employ			
	ed / Kama umeajiriwa)		· U
Type of Business / Aina ya Biashara		Work ID No. / Na. ya Kitambulish	10
Street / Mtaa		District / Wilaya	
Region / Mkoa		Expected Monthly Turnover / Pa	ito la Mwezi
Office Phone No. / Namba ya Simu ya Ofisi		Email / Barua Pepe	
P.O.Box / Sanduku la Posta			
Business Activities / Biashara unayofanya			
Adamses administration of the links in		emonute control and an action of the later	A Commission of the Commission
Manufacturing / Uzalishaji Retail Trade / Biashara ya Rejareja		ervices / Huduma za kifedha	Foreign Trade / Biashara ya Nje
Education / Elimu		Trade / Biashara ya Jumla / Biashara ya Majengo	Agriculture / Kilimo
Forestry / Misitu	The second secon	Restaurants / Hoteli na Migahawa	Fishing / Uvuvi Electricity / Umeme
Hunting / Uwindaji		Quarrying / Uchimbaji wa madini	Health / Afya
Gas / Gesi	25.1	d Construction / Ujenzi	Tourism / Utalii
Leasing / Upangaji	Ware housi	ng and Storage / Maghala na Bohari	Water / Maji
Transport and Communication / Usafiri na	Mawasiliano		
Others/ Nyingine(Please Specify/ Tafadhali eleza	a)	er es langue an ess to	drugge and the second second
Next of Kin:	novina sala Mendest de la	on North Statement	
Name			
Relationship	***	Age:	
Mobile No.	1 19 194 A - 17 []	Physical Address:	1 4 1 4 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
	-	Lavanna A Serras redmass profess	
Signing Powers / Idadi ya watia sahihi (For Joint A	Accounts Only)		
			(
One to Sign / Mmoja	Either / Or; Mmojawapo	Two to Sign / Wawili Kusaini	All to Sign / Wote Kusaini
Customer(s) Consent Clause / Makubaliano Ya M	Iteja		
MANDATE DECLARATION		IDHINISHO	
I/ We request you to open an Account as specified provide documents required by you according to t			kufunguliwa akaunti. Mimi/ Sisi ninakubali,
and abide by the current General and specific Tern	ns and Conditions for		nazohitajika na benki kufuatana na aina ya fuata masharti ya uendeshaji wa akaunti
operating the relevant Account. I/ We agree to inform you any changes in the infor		hii.	
	mation provided in this form		uwacilisha mahadilika yayata katika taarifa
or in related document and to abide by the general		Mimi/ Sisi ninaahidi/ tunaahidi k ninayowakilisha/ tuliyowakilisha	uwasilisha mabadiliko yoyote katika taarifa na kufuata masharti ya uendeshaji wa
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notification must be confirmed in writing immediately. He will be liable in respect of any transaction instruction given prior to receipt by the bank notification of such loss, theft or disclosure.

- vi. Lost or Stolen card notice shall indicate the particulars of the cardholder including, account number, card number, and cardholder's name.
- vii. If a card is lost or damaged, the Bank shall as soon as practicable issue a replacement card at the applicable replacement charges. viii. If the cardholder finds the reported lost, stolen, or at risk of misuse card, he must not use it. He must cut it in half and return it immediately to any Branch of The Bank.

17. Using the Card:

- **18.** The Debit payment Card once issued is not transferable
- i. The Debit payment card is for electronic use only at any terminal
- ii. The Cardholder must sign the card upon receipts and must follow any instructions given about using the card and keeping it safe. The cardholder must also ensure that any additional cardholder follows the same instruction.
- iii. The Cardholder shall be fully liable in respect of each transaction instruction. Transaction information must be given in such a way that any confidential information displayed on a terminal is not displayed to a third party. The bank shall not be liable for any disclosure to any third party arising out of a transaction.
- iv. The card remains property of the bank at all times. Hence the bank can ask the card holder to return the card or can ask other correspondents to hold the card on behalf of the bank at any time.
- Card transactions shall be evidenced by a receipt issued by the merchant and duly signed by the card holder.
- vi. The card holder will sign a receipt when using the card to buy goods and services; failure to do so does not relieve him from liability for any card transaction effected by the bank on the account through usage of the card.
- vii. The cardholder cannot "stop" payment for goods and services paid for using the card. viii. If a retailer makes a refund, the bank will credit the cardholder's account upon receipt of the written

instructions. The Bank will not be liable for or responsible for any delays.

ix. Statement on all transactions performed by ATM/Debit Card, Mobile Banking, Internet banking, or over the internet is recorded in the customer's account statement periodically given to customer or upon request. The customer has

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the responsibility of making a follow up on the same and report immediately upon noting an absence of expected transaction or presence of an unknown transaction. Complaints regarding card usage in the Internet, other banks ATM should be lodged not more than 90 days

- x. In case if a dispute as to be effective time the report was made, the date and time of receipt of written confirmation shall be conclusive evidence regarded as the date of notification of the bank. xi. Bank will not be liable if any retailer, supplier or Bank refused to accept the Card.
- xii. For a Card issued to holders of a joint bank account, the holders of the joint bank account shall be liable for the card transactions. Any changes to the account mandates should be notified in writing. If the mandate is withdrawn the joint account holders shall be liable in respect of any transaction affecting the secure purse and bank account given by the valid PIN prior to thirty days.

19. Acts that do not bind either party (Force Majeure):

- i. Neither party shall be liable for failure or delay in the performance of its obligations under this agreement to the extent that such failure or delay is caused by matters beyond that party's reasonable control including but not limited to destruction arising out of war, rebellion, civil commotion, strikes, lockouts and industrial disputes, fire explosion, earthquake and/ or other seismic activity, natural disaster, the un availability of other media or other acts or orders of any government, council or other constituted body. ii. Notice of these circumstances shall be given to the other party as soon as practicable, for so long as performance of those obligations is suspended the other party may similarly suspend performance of its obligations.
- 20. **Applicable Law and Legal Domicile:** The laws of The United republic of Tanzania shall govern these conditions and that the Bank and the Customer shall irrevocably submit to the jurisdiction or the Courts of Tanzania.

These are the General Terms and Conditions referred to in the	Account Operations and Rela	ted Products and
Services mandate signed by me/us, dated the I/we have read and understood and herby accept them.	Day of	and that
Signed by (OR for and on behalf of the Customer)		

Signed by (OR for and on behalf of the Customer).....

Photograph <i>Picha</i>	1. Name:	
	Signature	
	Saini	Thumb Print Alama ya Kidole
	2. Name:	
Photograph Picha		
	Signature	
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